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**DPHSS Announces Transition to New Electronic Health Record System at Guam  
Community Health Centers**

Hagåtña, Guam – The Department of Public Health and Social Services (DPHSS) announces that the Guam Community Health Centers (CHC) are transitioning to a new electronic health record system as part of ongoing efforts to strengthen patient care services and modernize healthcare operations across the island.

Over the coming months, healthcare providers and staff will participate in trainings, workflow preparation, and system implementation activities leading up to the projected system go live in September 2026.

During this transition period, patients may occasionally experience longer wait times or minor delays at appointments and services as staff complete trainings and adapt to the new system. DPHSS appreciates the community's patience and understanding during this important transition.

The new electronic health record system is expected to support improved care coordination, streamlined patient information management, and enhanced healthcare operations across the Guam Community Health Centers.

“Modernizing our health systems is an important investment in the future of patient care on Guam,” said DPHSS Director Theresa C. Arriola. “We appreciate the community's patience as the Guam Community Health Centers prepare for the implementation of this new electronic health record system. These efforts will help strengthen coordination, improve efficiency, and support a better patient experience for the people we serve.”

The Guam Community Health Centers remain committed to providing accessible healthcare services to the community throughout the transition process.

For more information about the Guam Community Health Centers, visit the Department of Public Health and Social Services website at [dphss.guam.gov](http://dphss.guam.gov) or follow DPHSS on social media for updates.

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